



cpi

Blue Card™

Name:

Kenneth Buzo

has completed

4

hours of training in

the *Nonviolent Crisis Intervention*® training program.

Issued:

5-29-14

Key Point Refresher

Expires:

5-29-15

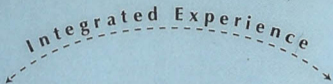
Instructor:

Felicia Tamera

KYDEE404

Crisis Development ModelSM

Integrated Experience



1. Anxiety

2. Defensive

3. Acting-Out-Person

4. Tension Reduction

1. Supportive

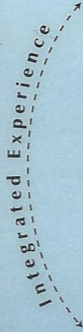
2. Directive

3. *Nonviolent Physical
Crisis InterventionSM*

4. Therapeutic Rapport

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